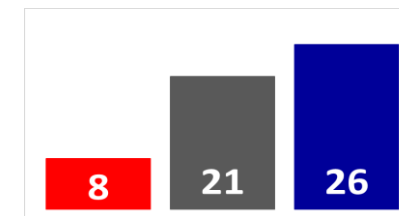


Wiltshire Council Performance Scorecard - 2023/24 Quarter One

Of the 58 indicators on this scorecard 47 (80%) were ranked as either positive or neutral in terms of improved performance.

Arrows show the direction of travel. Blue indicates a measure is at or better than target or within a target range, or is likely to be on target by the stated deadline. Grey indicates a measure is slightly outside the target but heading in the correct direction. Red is significantly worse than target.

All measures show a rolling annual average, unless stated, with most recent figures presented alongside those from the two most recent reports.



Gold shaded measures are main indicators	Unshaded indicators support a main indicator	Grey shaded indicators are selected from a basket of possible measures - the name of that basket appears above the measures
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Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
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We Get the Best Start in Life

Educational Gap: Phonics (The percentage point gap at Year 1 between pupils receiving the pupil premium and their non-disadvantaged peers - achieving phonics) Source: Nexus	Below national benchmark (16.6%) by August 2025	23%	21%	23% (Provisional)	Aug-23	annual - academic year	Lower is better		The unvalidated data that we have received indicates that the phonics gap has increased to 23% and is above the National Gap. This remains a priority area for improvement aligned with the disadvantaged strategy.
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Educational Gap: KS4 (The percentage point gap between pupils receiving pupil premium and their non-disadvantaged peers - achieving 5+ in English and Maths at KS4) Source: Gov.uk Explore Education Statistics	Below national benchmark (27.0%) by August 2025	28.5%	31.7%	32.3%	Dec-22	annual - academic year	Lower is better		The target is to reduce the gap to be in line with national at 27% by August 2025. The strategy is to continue the positive trajectory of maintained school outcomes in all areas, accelerate outcomes in academies to address the gap and to extend our reach to schools and secure wider engagement. Factors contributing to outcomes in maintained schools include the 3 year systematic, structured SIA programme, responsive strategy, CPD, significant partnerships and collaborations and a tiered approach. Performance for 20/21 and 21/22 is not comparable as assessments were completed differently during Covid.
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Overall educational outcomes: KS4 (Educational attainment for ALL pupils - Percentage achieving grade 5+ in BOTH English & Maths ('Basics') at KS4) Source: Gov.uk Explore Education Statistics	Between 48% and 50%	50.8%	52.5%	48.6%	Mar-23	annual - academic year	Higher is better		National level for 2022 was 49.8%. 69.8% of pupils achieved grade 4 or above in English and maths, compared to 69% nationally. The average Attainment 8 score for all pupils was 49.3 in Wiltshire, compared to 48.9 nationally. Performance for 20/21 and 21/22 is not comparable as assessments were completed differently during Covid.
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Educational outcomes specific to SEND: KS4 (Educational attainment for SEND pupils with an EHCP - Percentage achieving grade 5+ in BOTH English & Maths ('Basics') at KS4) Source: Gov.uk Explore Education Statistics	between 8.5% and 10.5%	4.5%	6.6%	9.9%	Mar-23	annual - academic year	Higher is better		The national level for 2022 was 7%. Performance for 20/21 and 21/22 is not comparable as assessments were completed differently during Covid.
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Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
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Percentage of EHCPs issued within 20 weeks on time with no exceptions

Source: Wiltshire Council

Above 40%

16.5%

19.8%

25.8%

Jun-23

average over last 12 months



Higher is better



The reduction in timeliness in Q1 resulted from a service emphasis to complete assessments that had been waiting for the longest period of time. Whilst this resulted in a reduction of the 20-week performance, it has enabled the 'backlog' of outstanding assessments to be reduced. SEND statutory performance continues to be monitored through SEND Performance Board and the local area SEND Board.

Percentage of schools rated good or outstanding by Ofsted

(Includes primary, secondary and specialist schools)

Source: Ofsted via Perspective Lite database

Above national average (85%)

83.2%

81.5%

81.5%

Jun-23

current position



Higher is better



The % of schools that are Good or Outstanding has dipped from a peak in March 2023 where there had been a steady improvement in performance. The data has been impacted by a few schools moving from a Good to Requires Improvement judgement but these were expected outcomes in the context of schools inspected.

Percentage of early years settings rated good or outstanding by Ofsted

Source: Ofsted via LATE and FID databases

Above 98%

97.9%

97.1%

Mar-23

current position

Higher is better

This data includes school based EY provision (FS1) which is not re-inspected within the 6-12 month timeframe of other Early Years providers. Trend information will be included for future Scorecards once more data is available.

We Stay Active

Percentage of Children who are Physically Active

Source: Active Lives Children and Young People Survey, Sports England

Above 60% over course of Business Plan

50.5%

53.7%

47.8%

Mar-22

annual figures



Higher is better



The trend shows the last five financial years. The improvement shown in Wiltshire in 18/19 to 20/21 has not been mirrored in the national or regional figures. Wiltshire now shows slightly better levels of activity than the England (44.6%) but now below the South West average (49.1%), the activity level has decreased in Wiltshire for the first time in 21/22, and it is currently unclear why, this may be an impact of the Covid-19 pandemic and recovery. The percentages are below our target of 60%.

Percentage of Adults who are Physically Active

Source: Sports England Active Lives Survey

Above 75% over course of Business Plan

71.2%

72.1%

72.9%

Mar-21










annual figures




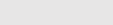
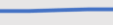
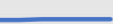

Higher is better



The trend shows the last four financial years, 21/22 data not yet available. Small improvements in each of the last three years put the activity levels in adults in Wiltshire above the national (65.9%) and regional (70.5%) average. Wiltshire figures are not quite on target but trend is indicating it is on track to be achieved.



Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
Number of visits to Council-run leisure centres Total monthly visits based on membership card swipes and walk-in payments. Excludes other visitors. Source: Wiltshire Council	1,698,601 per year	128,496	134,809	139,439	Jun-23	average over last 12 months	 Higher is better	 <p>Places for People (PFP) sites transitioned over to Wiltshire Council in October 2021, therefore attendance data from then includes these sites. Leisure is still in recovery post pandemic. However, figures are improving and do not appear to have been hugely impacted by the cost-of-living crisis. It is almost a year since Melksham Campus opened and this has had a positive impact on attendance figures and is the second best attended site after Five Rivers.</p>
Number of library visits (Cumulative total over 12 months) Source: Wiltshire Council	1,200,000 per year	887,459	1,009,187	1,086,140	Jun-23	cumulative total over last 12 months	 Higher is better	 <p>Visits are up 38.3% this quarter compared to the same quarter last year and are 72.5% of pre-pandemic levels, mirroring the national picture. Visits are rising, however barriers to improving this have been identified and solutions are being investigated. They will be considered as part of the Library Transformation programme planned for after the Peer Challenge.</p>
Number of hectares of new tree/woodland planting that is publicly accessible (Either permissible access rights or a PRoW running through the new woodland area). Source: Wiltshire Council	50 hectares for 23/24					No data yet available	 Higher is better	<p>The tree planting season for 2023-24 will start in October, when trees become dormant and so the bare rooted stock most widely used in woodland planting can be planted with minimal risk of failure. There is therefore not planting data yet, but this will be provided for future reports.</p>
Percentage of people in their own homes 91 days after entering the reablement service Source: Wiltshire Council	Between 80% and 90%	76.7%	78.5%	78.80%	Jun-23	average over last 12 months	 Higher is better	 <p>The outcome at 91 days shows the longer term affects of reablement and its ability to maintain and support people to remain in their own homes. Wiltshire Reablement performs well in this area which demonstrates the effectiveness and success in supporting longer term outcomes. The outcomes achieved are representative of the model of service, which offers the opportunity to rehabilitate under a therapy led programme - Wiltshire reablement is an inclusive service and does not apply a selective criteria.</p>
We are Safe								
Repeat referrals to Children's Services (% referrals within 12 months of previous referral) Source: Wiltshire Council	Between 14% and 20%	15.5%	15.9%	15.3%	Jun-23	average over last 12 months	 Lower is better	 <p>Performance remains within the target range and demonstrates that our thresholds are consistently applied, and effective work is undertaken to achieve successful closure/step down out of statutory services.</p>

Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
Percentage of children in care fostered within Local Authority provision (Excludes Connected Carers) Source: Wiltshire Council	Between 42% and 48%	41%	41%	42%	Jun-23	average over last 12 months	 Higher is better	It is positive to see an increase in performance this quarter. A placement sufficiency strategy and action plan is in place to reflect the need to increase this further.
Adult Safeguarding								
Percentage of S42 Outcomes Met (% of statutory enquiries into possible abuse or neglect [section 42] in which set outcomes were met) Source: Wiltshire Council	Between 95% and 100%	97.3%	96.9%	96.2%	Jun-23	average over last 12 months	 Higher is better	Performance is very slightly below target range this quarter, although the rolling average remains within the target range. A very small percentage of outcomes were not met due to: 1) multiple referrals/concerns for the same person being merged into a single S42 enquiry; 2) The death of a person during the course of the investigation (normally through old age and frailty); 3) An S42 investigation starting but then being resolved very quickly and easily before the chance to set outcomes had occurred.
Number of adult social care providers currently rated inadequate in CQC Inspections Source: Care Quality Commission	0 (no inadequate providers)	1	2	2	Jun-23	current position	 Lower is better	There was no change this quarter with the same two Care Homes being rated as Inadequate. Both are close to being reinspected by CQC but updated reports have not yet been published.
Number of working-aged adults in residential care (Long-term support needs of younger adults aged 18-64 met by admission to residential and nursing care homes, per 100,000 population - ASCOF) Source: Wiltshire Council	Between 12 and 15	15.4	15.1	17.5	Jun-23	average over last 12 months	 Lower is better	Within Wiltshire there is a lack of alternative provision and this is being addressed as part of the transformation programme, the result of which will be more supported living, independent service funds and direct payment provision.
Public Protection								
Percentage of reported P1 potholes repaired within 24 hours (Does not include "Find & Fix". Numbers below percentages are the total reported per quarter) Source: Wiltshire Council	95% or over	84.2% 1999	82.7% 7767	73.0% 7548	Jun-23	average over last 12 months	 Higher is better	Quarter 1 corresponds with the mobilisation of New TMC (highways maintenance term contract) in April. The percentage repaired within 24 hours showed an initial decrease, but then increased in the following months. The number of potholes reported remains high.
Percentage of roads scheduled for treatment that have been resurfaced (based on roads identified in the 12-month plan. Numbers below percentages are the total miles resurfaced per quarter) Source: Wiltshire Council	100% of roads identified in the 12-month plan (113.9 miles)	10.49% 2.93	16.98% 4.76	17.57% 11.1	Jun-23	cumulative total over last 12 months	 Higher is better	Although the percentage of roads scheduled for treatment that have been resurfaced is increasing, it still remains below target. Surface dressing is a seasonal operation when air temperatures are higher. The programme starts in July so the substantive length of surfacing takes place within Q2 and Q3.


Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
Percentage of cars found speeding by Community Speedwatch Teams Source: Wiltshire Police		4.15%	4.14%	4.17%	Jun-23	average over last 12 months	 Lower is better	Road safety is a key focus for Wiltshire Police, to address the rise in road traffic collisions resulting in higher numbers of fatalities and serious injuries compared to this time last year. This focus will include increased geographical deployments across Wiltshire and Swindon of Community Speed Enforcement Officers on 20/30/40mph limits to increase visibility.
Percentage of reported antisocial behaviour cases resolved within 60 days Source: Wiltshire Council	90% or over			70%	Jun-23	current position with a 2-month lag	 Higher is better	The newly expanded team has started to collect and record data. However, there is a 60-day lag before the outcome of reported incidents is known to determine whether targets have been reached. There were 20 new ASB cases reported during Q1. This figure does not include ASBRAC cases, which are reported separately.
We Live Well Together								
Stability for Looked after Children								
Percentage of Looked After Children Placed more than 20 Miles from Home (Excludes unaccompanied asylum seeker children) Source: Wiltshire Council	Between 34% and 37%	38%	38%	39%	Jun-23	average over last 12 months	 Lower is better	Whilst performance is very slightly above the expected range, and has been for the last year, given the significant placement sufficiency challenges; this is very positive. For context, 17% of the 39% are in Wiltshire and over 20 miles from home and 22% are out of Wiltshire and over 20 miles from home. In the current climate this remains strong performance.
Care Experienced Young People in Suitable Accommodation (% of 19-21 year old care experienced people in suitable accommodation) Source: Wiltshire Council	Between 85% and 95%	96%	96%	96%	Jun-23	average over last 12 months	 Higher is better	Performance remains strong in this area.
Public Health								
Uptake of NHS health checks (Percentage of invited NHS health checks undertaken) Source: Wiltshire Council	45% or over (Return to pre-Covid level)	34.2%	32.1%	32.2%	Mar-23	average over last 12 months	 Higher is better	The significant increase in NHS Health Checks in Q4 (4206 compared to 2541 in Q3) is really positive. This was due to an increase in Primary Care activity in inviting more eligible patients for checks. It is a promising direction of travel and positive performance as part of the Covid recovery, where this service was paused. We will continue to drive forward the performance.





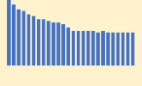

Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
Rates of smoking cessation (Percentage of those seeking smoking cessation support who are smoke free 4 weeks after their quit date). Source: Wiltshire Council	35% or over	44.8%	45.4%	43.5%	Dec-22	average over last 12 months with a 6-month lag	 Higher is better	Numbers are lower in 21/22 than previous year, no data yet available for Q4 22/23. The service in Primary Care is recovering since the pandemic and dealing with capacity pressures. Smoking rates are highest among routine and manual occupations, where prevalence is 23.6% for Wiltshire (20/21) (downward trend). People with severe mental illness are twice as likely to smoke - 25.2% in 20/21 (upward trend). Smoking prevalence at time of delivery is 8.10% 21/22 (downward trend)








We ensure decisions are evidence-based

Participation								
Voter Turnout in Neighbourhood Plan Referendums Source: Wiltshire Council	Above 25%	36.6%	16.0%	29.7%	Mar-23	Latest vote	 Higher is better	No new referendums have been held since Q4. The trend shows all referendums held over the past two years. The low voter turnout for Marlborough Area NP referendum on 27th March 2023 may be attributed to the original referendum set for 11th August 2022 being suspended at the last minute because of an injunction and a claim for judicial review which was subsequently unsuccessful.
Open rate for resident e-newsletters (Monthly average) Source:	Above 40%	54.2%	55.0%	52.9%	Jun-23	monthly figures	 Higher is better	The trend shows ongoing strong performance compared to the national average open rate for government e-newsletters (28.8%) and the average open rate for all e-newsletters (21.3%). Despite a slight drop in Q1, open rates remain above target.

We have the Right Housing



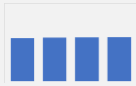
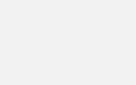


Delivery of Affordable Housing Source: Wiltshire Council	650 homes per financial year	610	643	609	Jun-23	cumulative total over last 12 months	 Higher is better	The total for 22/23 is 643, 99% of the 650 target. This is due to the downturn in the housing market which stalled delivery in this year. Nonetheless, over the plan period we remain on track and 650 affordable housing units per annum have been delivered. There has been an increase in starts on site, rising from 556 in 21/22 to 646 in 22/23, however we expect to see the impact of further market disruption this year.
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Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
The number on the Housing Register (Total number of households on the register at the end of the period, not including those on the open market register) Source: Wiltshire Council	Below 5,000	4,229	4,092	3,893	Jun-23	current position	 <p>Lower is better</p>	Although the demand for social housing continues to rise we have carried out a data cleanse of the housing register, which has meant that a few old applications have been removed as they were not closed down correctly. We are therefore reporting a lower figure this quarter following this work, but demand continues to increase.
Total Households in Temporary Accommodation Source: Wiltshire Council	Below 100 placements	159	179	184	Jun-23	current position	 <p>Lower is better</p>	We continue to see a steady increase in total households in temporary accommodation due to increasing numbers being accepted as homeless as options of alternative accommodation are reducing. Currently we have no households in Bed & Breakfast, which has been a huge achievement in Qtr 1.
Planning process - determination of major applications (Percentage completed within the statutory period or agreed extension. Numbers below percentages are the number of new applications received per quarter.) Source: Wiltshire Council	Above 60%	69% 30	66% 31	69% 33	Jun-23	average over last 12 months	 <p>Higher is better</p>	Performance is steadily improving each quarter and is consistently above the statutory 60% target. Reports are being shared with officers to show where Extensions of Time have not been asked for, thereby prompting this to happen in order to return to the high performance in this area of 2017 - 2021.
Planning process - determination of non-major applications (Percentage completed within the statutory period or agreed extension. Numbers below percentages are the number of new applications received per quarter.) Source: Wiltshire Council	Above 70%	76% 844	75% 847	77% 909	Jun-23	average over last 12 months	 <p>Higher is better</p>	Performance is steadily improving each quarter and is consistently above the statutory 70% target. Reports are being shared with officers to show where Extensions of Time have not been asked for, thereby prompting this to happen in order to return to the high performance in this area of 2017 - 2021. The leap in performance (quarterly rather than averaged) from 71% in Q4 22/23 to 84% in Q1 23/24 shows that good progress is being made.
We have the Right Skills to Prosper								
Unemployment (percentage of the work age population [16+] claiming out of work benefits) Source: NOMIS	Below national average (3.7%)	2.0%	2.0%	2.0%	May-23	current position	 <p>Lower is better</p>	Data released to May 23. Wiltshire's Claimant % at 2% is consistently lower than the national average at 3.7% and the South West at 2.5%. This represents no change, aside from a 0.1% decrease in the national rate that is unlikely to be significant.
Youth Claimant Rate (percentage of 18-24 year olds claiming out of work benefits) Source: NOMIS	Below national average (4.9%)	2.9%	3.0%	3.0%	May-23	current position	 <p>Lower is better</p>	Data is only available to May 23. Wiltshire's rate is 3.0%, compared to 3.1% across the South West and 4.9% nationally. Other than a small 0.1% decrease in the South West, there is no significant change from the previously reported data.

Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
% 16-17 year-olds who are NEET Source: Wiltshire Council	Between 2% and 2.6%	2.4%	2.9%	2.7%	Jun-23	quarterly figures	 Lower is better	There has been a slight decrease since the last quarter, but the % remains slightly above target range. The % this quarter correlates with a significant reduction in our unknowns, with only 0.8% of our our cohort remaining as such. (This is a DfE measure, it refers to academic year groups 12 & 13. Tracking starts each September so figures fluctuate slightly.)
% care-experienced 16-17 year-olds who are EET Source: Wiltshire Council	Between 65% and 75%	64%	63%	65%	Jun-23	average over last 12 months	 Higher is better	There has been an increase in Q1 since the previous quarter. There is a care experienced steering group held monthly, which is proactively supporting the care experienced young people who are NEET. It's important to note that some young people may be unable to be in EET due to their physical/mental health.
Gross weekly pay (Gross weekly pay by workplace) Source: ONS annual survey of hours and earnings	Above the national rate (£642)	£536.60	£569.30	£610.80	2022	annual figures	 Higher is better	There has been a 7.2% increase in the last year compared to inflationary measure of 10%. In addition, workplace earnings remain below residential earnings (£642 per week) meaning residents still commute for higher paid opportunities.
Regional GVA (Value generated by economic activity in £ per million) Source: ONS	Above South-West average (£14,362m)	£12,358m	£11,383m	£12,192m	2021	annual figures with a 2-year lag	 Higher is better	GVA is slightly higher than South West average in 2021 due to high levels of public sector employment within Wiltshire providing protection from the pandemic. Wiltshire's GVA growth is not keeping track with the South West average (£14,362m), or the average for just rural counties in the region (£13,113m).
Level 4 skills (Percentage of 16+ individuals qualified to Level 4) Source: ONS Annual Population Survey	Increase gap above the national level (43.6%)	38.6%	40.3%	45.6%	2021	annual figures with a 2-year lag	 Higher is better	Wiltshire has 45.6% of the population educated to level 4 and above compared to 42% in the South West and 43.6% across Great Britain.
Gross Disposable Household Income (Gross Disposable Household Income per head of population at current basic prices) Source: ONS	Above the rate for England (£21,962)	£22,656	£23,378	£22,987	2020	annual figures with a 2-year lag	 Higher is better	A reduction in Disposable Income is starting to emerge alongside the cost of living picture. This is the latest data available, with an update expected in October 23.
We have Vibrant, Well-Connected Communities								
Transport and links								
Bus journeys (Number of passenger trips on both the commercial and supported bus network) Source:	7,905,000 (trips per annum by Q4 22/23)	7,020,097	7,354,680	7,659,274	Jun-23	cumulative total over last 12 months	 Higher is better	Numbers for the last four quarters have increased over the same period of the previous year in line with national trends.

Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
Rail journeys (Number of entries and exists from Wiltshire's rail stations) Source: Office of Rail and Road		6,960,640	1,613,818	4,600,314	Mar-22	annual figures	<p>Higher is better</p>	The trend shows the last three years. There has been no new data released since the previous Scorecard report in Q4.
Percentage of gigabit broadband coverage Source: Local Broadband Information by thinkbroadband	85% coverage by 2025	60.30%	62.90%	63.40%	Jun-23	current position	<p>Higher is better</p>	The publicly funded programme is due to begin later this year but private sector build is increasing incrementally.
Percentage 4G mobile phone coverage (Percentage of premises with indoors 4G reception from all four providers) Source: Ofcom Connected Nations report		73.86%	74.61%	75.32%	Sep-22	current position	<p>Higher is better</p>	Coverage anticipated to increase alongside the Shared Rural Services network which is currently in development
Town centre vibrancy								
Car park occupancy (Number of pay-and-display transactions) Source: Wiltshire Council		272,958	286,715	297,635	Jun-23	average over last 12 months	<p>Higher is better</p>	There has been a communication strategy promoting the use of MiPermit the parking app and allowing more flexibility in the way parking stays are paid. This allows parking times to be extended and more transactions. An average of over 20,000 new accounts a month in Mipermit are being recorded. This combined with the increased tourist and visitor use is increasing parking stay transactions. The usage is being monitored to ensure its longevity.
Income from pay and display car parks (Including season tickets) Source: Wiltshire Council		£599,729	£623,483	£638,021	Jun-23	average over last 12 months	<p>Higher is better</p>	There has been a communication strategy promoting season tickets and with the return to the workplace the income from season tickets has increased when comparing the figures from the same period 12 months ago. The success of the Mipermit App and flexible payments for P&D car parks is encouraging parking stays. The P&D income is also linked to the increased tourist and visitor use, and the stay-cation, increasing parking stays. The usage is being monitored to ensure its longevity.
We Take Responsibility for the Environment								
Waste economy								
Household Waste (Kilograms of waste produced per household) Source:	Below 880kg (at the end of Q4)	919	916	922	Jun-23	cumulative total over last 12 months	<p>Lower is better</p>	Q1 22/23 has seen a modest increase in overall household waste arisings compared with the previous two years (Q1). This is due to a notable increase in collected garden waste in this quarter, whilst kerbside residual and mixed recycling tonnages are reduced compared with the same period in previous years.

Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
Recycling Rate (Percentage of household waste recycled or composted) Source: Hills	Above 45%	40.0%	40.0%	40.2%	Jun-23	average over last 12 months	 Higher is better	 <p>Q1 has seen a small improvement in recycling rate compared with the same period over the previous two years. This is driven by the significant increase in garden waste collected for composting (+10% on Q1 22/23). Typically, the recycling rate will decline after an initial peak at the start of the year, due to the seasonality of garden waste and the sizeable contribution this makes when added to dry recycling tonnage.</p>
Waste Recovery Rate (Percentage of household waste sent for treatment/energy recovery) Source: Hills	Above 42%	44.2%	44.4%	43.8%	Jun-23	average over last 12 months	 Higher is better	 <p>Q1 sees a reduction in kerbside collected residual waste, with a corresponding 0.5% decline in the Waste Recovery rate, compared with Q1 2022/23. This KPI should be considered alongside the Recycling rate as both contribute to overall landfill diversion performance. Changes in the amount of available waste sent for waste recovery will have a corresponding impact on % recycling rate, as well as the % sent to landfill and vice versa.</p>
Residual Waste Rate (Percentage of household waste sent to landfill) Source: Hills	Below 13%	15.8%	15.6%	15.6%	Jun-23	average over last 12 months	 Lower is better	 <p>Q1 has seen a small improvement over Q1 2022/23. The material sent to landfill typically includes residual waste from HRCs and bulky household waste items collected at the kerbside, deemed unsuitable for the landfill diversion contracts. It also includes materials collected for recycling and rejected by the materials sorting facility. A new campaign, "Recycling - Let's Sort It!" was launched in late 22/23, aimed at reducing contamination of recycling. This will run throughout 23/24.</p>
Fly tipping reports (Change in the number of reported fly tipping incidents over 12 months compared to the same period the previous year) Source: Wiltshire Council	Greater decrease than the national average (~4% per year)	-17.10%	-11.40%	2.60%	Jun-23	Difference compared to previous 12 months	 Lower is better	 <p>Q1 numbers are up on Q1 22/23. However, only 4% of reports have contained evidence during the year to date. Of these, 90% of reports with evidence have resulted in formal actions being taken. Despite the increase in enforcement resources and enforcement actions, during times of lower economic activity fly tipping reports are likely to increase as waste producers seek to reduce their waste disposal costs.</p>

Measure description	Target	Previous two quarters or years	Latest position	Latest report	Frequency	Direction of Travel and polarity	Trend	Comment
We are on the path to Carbon Neutral (Net Zero)								
Wiltshire's Carbon Emissions (Measured in CO ₂ e – the common unit for greenhouse gases. For any quantity and type of greenhouse gas, CO ₂ e signifies the amount of CO ₂ which would have the equivalent global warming impact. Wiltshire emissions are territorial emissions only, i.e. these are emissions that arise within the county.) Source: UK local authority and regional greenhouse gas emissions national statistics, 2005 to 2020 - gov.uk	Below 2100 kilotonnes	2,637	2,534	2,209	Dec-20	annual figures with a 3-year lag	 Lower is better	The trends show the most recent three annual returns. This measure counts only the gases produced within the county and the complexity of measuring it means that data is only available after two years. The council does not have control over all of these emissions but we report this measure to support partnership working across the county to address these emissions. The direction of travel is positive.
Wiltshire Council's Carbon Emissions (Measured in CO ₂ e – the common unit for greenhouse gases. For any quantity and type of greenhouse gas, CO ₂ e signifies the amount of CO ₂ which would have the equivalent global warming impact.) Source: Wiltshire Council	Below 3750 tonnes	4,401	5,275	3,578	Mar-21	annual figures with a 2-year lag	 Lower is better	Wiltshire Council emissions have returned to a downward trend following the post-pandemic increase, and we are now back in line with the stretch pathway from the Anthesis report. The target for Wiltshire Council's CO ₂ emissions has been reduced from 3750 tonnes per year in 2022/23 to 3000 tonnes per year in 2023/24. This target will be used for comparison when data is next published in September 2024.
Renewable energy capacity (Megawatts) Source: Regional Renewable Statistics - gov.uk	978MW by 2027	575	577	583	2021	annual figures	 Higher is better	There is 662MW capacity of renewable energy projects with planning approval, and more in the pipeline. However such projects take many years to achieve approval and construction.
Carbon literacy training within the Council (Number of officers and Councillors who have received the training) Source: Wiltshire Council	15% of staff (750 people) by end of 2024		58	75	Jun-23	current position	 Higher is better	Good progress made to date and we have achieved the bronze award. However considerable resource will be required to achieve silver by the end of 2024 (it will require training approx 750 staff in groups of 15-20)
Energy Performance Certificates at Levels A - C (% or registered EPC recorded at one of the top three levels - a three year rolling average) Source: Energy Performance Building Certificates live tables - gov.uk	Above South West benchmark (52% for 2020-23)	48.0%	49.0%	52.0%	Aug-23	annual figures	 Higher is better	We use a three year rolling average to show a longer term trend, as EPC ratings can fluctuate over the shorter term. This indicator is a proxy for energy efficiency of homes, and is increasing slowly over time. The target for Energy Performance Certificates at levels A-C increases over time in line with the South West benchmark at any snapshot in time. This year the South West is at 52%.
Public Electric Vehicle Charging Points (All publicly available charging points including those owned by the council per 100,000 population) Source: Electric vehicle charging device statistics - gov.uk	48 per 100,000 population (in line with SW average)	33	36	41	Apr-23	annual figures	 Higher is better	The number of EV chargepoints is increasing, however the previous good progress is falling behind the South West benchmark, which was at 48 per 100,000 population in April 2023 (Wiltshire is 41 per 100,000). During 2023, the council's EV charging infrastructure plan will lead to 70 new chargepoints.